



Doggie Day Care
Boarding, and Grooming

630-501-1578 | Info@CanineConnectionsVP.com

NEW CLIENT REGISTRATION

Owner(s) Contact Information

Owner(s) Name	Owner	Co-Owner
Cell Phone		
Email Address		
Address		
City / State / Zip		

How Did You Hear About Canine Connections?

Emergency Contact & Authorized Pick Up (Other Than Above)

Name	Phone Number

Pet Information

	Pet 1	Pet 2
Name		
Breed		
Gender (Circle)	Male Female	Male Female
Spayed / Neutered	Yes No If no, When	Yes No If no, When
Color / Markings		
Weight		
DOB / Adoption Date		
Vet Name & Number		
Medical Information		

Credit Card Authorization

Cardholder Name:	
Card #	- - -
Exp Date / CVV / Zip Code	/ /

I authorize Canine Connections to charge this card for services rendered, deposits, cancellation fees, medical expenses and any unpaid balances. I certify that I am the authorized Cardholder

Signature / Date _____ CC Use Only: Day Care Boarding



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Rates, Weekend & Holiday Policies

DAYCARE RATES

	1 Dog	2 Dogs
Full Day	\$36	\$59
Half Day	\$26	\$39
Weekends (By Appt)	\$36	\$59
10 – Full Day Passes	\$319	\$539
10 – Half Day Passes	\$219	\$349
30 – Full Day Passes	\$849	\$1499
30 – Half Day Passes	\$639	\$889

BOARDING RATES

	1 Dog	2 Dogs
Standard / Night	\$54	\$99
Holiday / Night	\$64	\$119
10 Night Package	\$499	\$899

Daycare and boarding passes are valid for one (1) year from the date of purchase. They are non-refundable and non-transferable. Redeemable for the service they were originally purchased for.

Weekend Daycare is available by appointment and charged for a full day.

HOLIDAY RATE PERIODS

Holiday rates shall apply during designated holidays including but not limited to Spring Break, Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas and New Year holiday period(s). Daycare services may be unavailable on major holidays. Deposits may be required for holiday boarding reservations for new and existing clients. Rates and policies are subject to change and will be updated on the company website.

CANCELLATION POLICY

Due to limited capacity, non-holiday boarding cancellations must be made at least forty-eight (48) hours in advance, and holiday reservations must be cancelled no less than one (1) week in advance. No-show reservations or late cancellations shall result in a charge equal to fifty percent (50%) of the reservation. All cancellations must be submitted via email to INFO@CANINECONNECTIONSVIP.COM or by replying to the original confirmation email.

Signature / Date



Daycare & Boarding Master Agreement

1. Admission Requirements

As a condition of participation in daycare, boarding, or related services, all dogs must successfully complete a temperament evaluation conducted by Canine Connections. In addition, Owner acknowledges that their dog(s) are in good health and have not harmed or shown aggressive behavior toward any person or animals. Owners must provide current veterinary documentation verifying Rabies, Distemper, and Bordetella vaccinations, with Bordetella administered no fewer than three (3) days prior to attendance. Canine influenza is highly recommended and encouraged but not required. All dogs must be spayed or neutered by six (6) months of age unless a licensed veterinarian provides written documentation supporting an exception. Dogs must be maintained on an active flea and tick prevention program and must wear a properly fitted, non-pronged collar with identification at all times. Owners represent and warrant that their dog(s) are in good health and have not exhibited symptoms of communicable illness within the preceding thirty (30) days.

2. Health and Medical Care

The Owner certifies that all information provided regarding the health and behavioral history of their dog(s) is accurate and complete. In the event a dog becomes ill, injured, or otherwise requires medical attention while in the care of Canine Connections, the facility reserves the sole discretion to seek veterinary treatment, administer appropriate care, or require immediate pickup by the Owner. The Owner expressly authorizes Canine Connections to obtain emergency medical treatment if the Owner cannot be reached. The owner agrees to assume full financial responsibility for all veterinary, medical, and transportation expenses incurred.

3. Assumption of Risk and Release of Liability

The Owner acknowledges that participation in a social dog environment involves inherent risks, including but not limited to illness, minor injuries, bites, scratches, stress-related conditions, and other unforeseen incidents. While Canine Connections exercises reasonable care and maintains safety protocols, it cannot eliminate all risks associated with group play and boarding environments. The Owner agrees to assume full responsibility for any injury, damage, or harm caused by their dog(s) to other animals, persons, or property and agrees to indemnify, defend, and hold harmless Canine Connections, its owners, employees, agents, and representatives from any claims, liabilities, damages, or expenses arising out of or related to the dog's participation. Canine Connections shall not be liable for loss, injury, illness, theft, fire, or other events beyond its reasonable control.

4. Daycare Services

Daycare services are offered Monday through Friday from 6:30 a.m. to 6:30 p.m. Weekend Day Care may be available by appointment from 8:00 a.m. to 5:00 p.m. Owners are encouraged to have dogs arrive no later than 10:00 a.m. to ensure full participation in daily activities. A late pickup fee of \$15.00 shall apply to dogs collected after closing time. Dogs not picked up by 6:40 p.m., or without prior notice of delay, will be boarded overnight at the prevailing boarding rate and associated charges shall apply.

Signature / Date: _____

5. Boarding Services

Boarders should arrive prior to 3:00 p.m. unless otherwise arranged in advance. Standard checkout time for boarding guests is 9:00 a.m. Dogs picked up after 9:00 a.m. will incur regular daycare charges. Owners are required to provide pre-portioned food for their dog(s); if food must be supplied by Canine Connections, a daily fee of \$5.00 shall apply. Owners acknowledge that while reasonable care will be taken, personal items brought from home may not be returned in their original condition.

6. Holidays, Rates, and Deposits

Holiday rates shall apply during designated holidays including but not limited to Spring Break, Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas and New Year holiday period(s). Daycare services may be unavailable on major holidays. Deposits may be required for holiday boarding reservations for new and existing clients. Rates and policies are subject to change and will be updated on the company website.

7. Cancellations and No-Shows

Due to limited capacity, non-holiday boarding cancellations must be made at least forty-eight (48) hours in advance, and holiday reservations must be cancelled no less than one (1) week in advance. No-show reservations or late cancellations shall result in a charge equal to fifty percent (50%) of the reservation. All cancellations must be submitted via email to INFO@CANINECONNECTIONSVIP.COM or by replying to the original confirmation email.

8. Payment Terms

Boarding clients may be required to submit a minimum three (3) night non-refundable booking fee that will be applied to your first reservation. Returned checks will incur a \$50.00 processing fee. The Owner authorizes Canine Connections to charge the credit card on file for services rendered, late fees, medical expenses, transportation costs, and any other charges incurred under this Agreement.

9. Photography Release

The Owner grants Canine Connections the unrestricted right to photograph, video record, and use images of their dog(s) for promotional, advertising, and marketing purposes without compensation or further approval.

Owner Certification

By signing below, the Owner acknowledges that they have read, understand, and voluntarily agree to all terms and conditions contained within this Master Agreement and represent that all information provided is true and accurate.

Name Printed	
Signature	
Dog Name(s)	
Date:	