



Doggie Day Care  
Boarding, and Grooming

**I understand that before my dog(s) can play or board at Canine Connections, the following requirements must be met:**

- My dog must pass a temperament test to ensure she/he is not aggressive toward people or other dogs
- My dog's complete veterinary inoculation records must be furnished to Canine Connections including Rabies, Parvovirus, Distemper & Bordetella.
- My dog must be spayed or neutered unless younger than 6 months of age.
- My dog must wear a non-pronged collar with ID

Signature \_\_\_\_\_ Date \_\_\_\_\_

### OWNER INFORMATION

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Address: \_\_\_\_\_ Unit/Apt: \_\_\_\_\_

City, State, ZIP: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_

Cell Phone: \_\_\_\_\_ Email: \_\_\_\_\_

**Credit Card:**     Discover     Master Card     VISA     AMEX

*This information will be held in the strictest confidence and used only with your approval to pay for products and/or services at Canine Connections Daycare and Boarding.*

Card Number: \_\_\_\_\_ Expires: (mm/yyyy) \_\_\_\_\_

Billing Address (if different than above): \_\_\_\_\_ CSC Number \_\_\_\_\_

Authorization Signature: \_\_\_\_\_

### Emergency Contact

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Phone Number(s): \_\_\_\_\_

Info@canineconnectionsvp.com



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## DOG INFORMATION

Name: \_\_\_\_\_ Gender:  Female  Male

Breed: \_\_\_\_\_ Color/Markings: \_\_\_\_\_

Weight: \_\_\_\_\_ Birthday/Adoption Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Spayed/Neutered?  Yes  No If no, surgery is scheduled for: \_\_\_\_\_

### Additional Dog:

Name: \_\_\_\_\_ Gender:  Female  Male

Breed: \_\_\_\_\_ Color/Markings: \_\_\_\_\_

Weight: \_\_\_\_\_ Birthday/Adoption Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Spayed/Neutered?  Yes  No If no, surgery is scheduled for: \_\_\_\_\_

### Veterinary Information:

Primary Clinic: \_\_\_\_\_ Doctor: \_\_\_\_\_

Address: \_\_\_\_\_ City, State, ZIP: \_\_\_\_\_

Phone Number: \_\_\_\_\_

### Other Important Information:

My dog(s) has a pre-existing physical/medical condition (i.e. injuries, scars, sensitive stomach):  Yes  No

(If yes, please explain) \_\_\_\_\_

My dog is on medication:  Yes  No

Name: \_\_\_\_\_ Condition/Reason: \_\_\_\_\_

Dosage (amount and frequency): \_\_\_\_\_

Special Notes/Instructions: \_\_\_\_\_

My dog(s) attended obedience training:  Yes  No If yes, where? \_\_\_\_\_

### Other People Authorized to Pick Up My Dog(s):

Name: \_\_\_\_\_ Phone: \_\_\_\_\_ Relationship: \_\_\_\_\_

Name: \_\_\_\_\_ Phone: \_\_\_\_\_ Relationship: \_\_\_\_\_



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## DAYCARE AND BOARDING AGREEMENT & RATES

I \_\_\_\_\_ hereby certify that my dog(s) is (are) in good health and have not been ill with any communicable condition in the last 30 days. I have read and understand the following:

1. I understand and agree that I am solely responsible and liable for any harm, injury or other damages caused by my dog(s) while in the care of Canine Connections, I understand and agree that there are inherent risks involved while dogs are in a social environment and/or engaging in dog play and related activities and I agree to assume all risk and liability associated with such Activities and my pet's participation there in. I understand and agree that, although Canine Connections agrees to exercise due diligence and care in providing its services Canine Connections shall have no responsibility or liability for loss, injury or damage from disease, theft or fire, or for any harm, injury or other damages caused by my pet to people, other animals, or property. I further agree to indemnify and defend Canine Connections, its employees, members, directors, officers, volunteers, agents and representatives, and hold them harmless, from all claims arising under or relating to my pet's participation in the Activities.
2. I understand and agree that any problems which develop with my pet will be treated as deemed best by staff of Canine Connections at their sole discretion, and that I assume full financial responsibility for any and all expenses involved.
3. I further understand and agree that in admitting my dog(s) to the facility, the Canine Connections staff have relied on my representation that my dog(s) is/are in good health and have not harmed or shown aggressive or threatening behavior toward any person or any other dog.

I certify that I have read and understand the policies of the facility as set forth on the preceding pages and that I have read and understand the conditions and statements of this Agreement, including the following:

- ❖ The facility is open for daycare Monday through Friday from 6:30 am to 6:30 pm.
- ❖ The facility closes promptly at 6:30 pm Monday through Friday. Any pet picked up late are subject to a late fee of \$15.00.
- ❖ Any pet left 30 minutes after closing will be placed in boarding and cared for overnight at the rate of \$49.00.
- ❖ If a pet is left overnight, she/he should be picked up by 9:00 am for checkout to avoid incurring an additional daycare cost of \$33.00 per day or boarding cost of \$49.00 per day.
- ❖ Please let us know the times you will dropping off and picking up your pet for daycare.
- ❖ **DROP OFF TIME:** Overnight boarders can be dropped off in the morning on the first day of boarding. This will allow our guest to get the most out of the day's activities, ensuring a good night's sleep. Otherwise, overnight boarders must be dropped off before 5 pm.
- ❖ **CHECK OUT TIME:** Pick up time is 9:00 am. Any overnight guest not picked up by 9:00 am on their scheduled departure date will have our regular daycare rates applied. Daycare packages can be used available for payment. **Weekend pick ups are available until 5PM**

Signature \_\_\_\_\_ Date \_\_\_\_\_

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**DAYCARE RATES:** Payable in advance of service and are due at the time the dog is dropped off.

	<u>1 Dog</u>	<u>2 Dogs</u>
Daily Rate	\$33	\$55
Half Day Rate (Up to 5 Hours)	\$23	\$35
10 Day Pass	\$299	\$499
10 Half Day Pass	\$199	\$299
30 Day Pass	\$799	\$1,399
30 Half Day Pass	\$589	\$899

**BOARDING RATES:** Payable in advance of service and are due at the time the dog is dropped off.

	<u>1 Dog</u>	<u>2 Dogs</u>
Rate/Night	\$49	\$89
10 Day Boarding Package	\$439	\$799
Holiday Rate/Night	\$59	\$119

**Holiday rates** are applied on the following days: Spring Break – Christmas Break (District 44,45,48, 87, 88 & 203), Memorial Day Weekend, Easter Weekend, July 3<sup>rd</sup>-5<sup>th</sup>, Labor Day Weekend, Thanksgiving Holiday weekend, Christmas / New Years Holiday Period. Daycare is not available on these holidays.

• Any pet left 30 minutes after closing will be placed in boarding and cared for overnight at the rate of \$49.00.

• If a pet is left overnight, it should be picked up by 9:00 am for checkout to avoid incurring an additional daycare cost of \$33.00 per day or boarding cost of \$49.00 per day.

**CANCELLATION POLICY:** *Canine Connections has limited space available. We keep our numbers low in order to provide the best quality and individualized care for your pet. Therefore, we maintain a strict cancellation policy, as there may be clients on a waiting list. For non-holiday boarding guests, cancellations must be made 48 hours in advance. No-show boarders will be charged a one-night cancellation fee. For holidays, we require cancellations to be made one week in advance. Holiday boarders that do not cancel in time, or do not show, will be charged a fee equal to one half of the original reservation. ALL CANCELLATIONS ARE TO BE DONE BY EMAIL: [INFO@CANINECONNECTIONSV.P.COM](mailto:INFO@CANINECONNECTIONSV.P.COM) OR REPLY BACK TO THE ORIGINAL CONFIRMATION EMAIL.*

I certify that I have read and agree to the Daycare and Boarding Agreement and Rates

Dated: \_\_\_\_\_

Printed Name of Owner: \_\_\_\_\_

Signature of Owner: \_\_\_\_\_

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## Canine Connections—Master Contract

I, \_\_\_\_\_, (print first & last name) entrust Canine Connections to care for my dog(s) while participating in daycare and/or boarding. Canine Connections understands the responsibility and is committed to providing a safe, clean and enjoyable environment for your dog(s). I understand and agree to the terms outlined in this contract, as a condition of my dog's participation in services.

**VACCINATIONS:** Rabies, Bordetella and Distemper vaccines are required prior to evaluation and must be maintained up-to-date and on file at Canine Connections. Bordetella shall be administered at least 3 days before participating at Canine Connections. A negative fecal exam is required prior to evaluation and annually afterward.

**SPAY & NEUTER:** Dogs are required to be spayed or neutered by the age of 6 months. Exceptions as documented by a veterinarian are considered on a case-by-case basis.

**FLEA & TICK PROTECTION:** Dogs are required to be actively protected by a Flea & Tick preventative such as Program, Sentinel, Frontline, Advantix or Revolution. A dog discovered with fleas or ticks will be bathed at the owner's expense.

**HEALTH & WELL-BEING:** All dogs must be healthy upon arrival for daycare/boarding/or other services. If a dog becomes ill or if his/her health requires professional attention, Canine Connections reserves the right to: (1) Request the owner to arrange for the dog to be picked up, (2) Provide medical attention or (3) Engage the services of a local veterinarian. Expenses for veterinary services will be the responsibility of the owner.

**SAFETY:** I acknowledge and understand that there are certain risks in any environment that includes dog socialization and physical interaction. Canine Connections maintains the highest standards of cleanliness and safety, however, cannot remove 100% of the risks that exist in a dog facility. Canine Connections is not liable for illness or injuries inflicted on my dog or by my dog upon others, including but not limited to canine cough, nicks, cuts and possibly bites or punctures.

**DAYCARE:** Daycare dogs should try to arrive no later than 10am. Later arrival times can certainly be arranged. I understand that Canine Connections will make every effort to include my dog(s) in playgroups with other compatible dogs. Canine Connections has the sole right to determine whether my dog is included in playgroups or included on a limited basis.

**BOARDING:** Boarding dogs are expected to arrive at Canine Connections no later than 5:00pm, for stays beginning Monday thru Friday. We ask that you supply your dog's food in pre portioned bags or containers, to ensure there is enough and to help avoid digestive distress or diarrhea.

**LATE PICK-UP:** Check-out time for boarding dogs is 9am. Boarding dogs picked up after 9am will be charged regular day care rates. Daycare services end at 6:30pm. A late charge of \$15 will apply to dogs picked up after 6:30pm if Canine Connections is notified prior to 6:30pm. After 6:40pm, or if Canine Connections is not notified of an owner's delayed pick-up, your dog will be boarded overnight at the standard rate of \$49.

**DAMAGES:** I understand that I am solely responsible for any harm or damage caused by my dog(s) to persons or property of the Owners, employees and invitees of Canine Connections while my dog(s) is/are attending Canine Connections.

**PAYMENT:** Daycare services should be paid at time of drop off. First time boarding clients are required to pay a minimum 3 day nonrefundable deposit. A \$25 fee will apply to all returned checks issued to Canine Connections.

**PHOTOGRAPHY:** Canine Connections has the right to use photograph(s) of my dog(s) as often as desired. I waive the right of approval, and release Canine Connections from all claims related to the use or publication of any photographs.

Owner's signature below certifies that he/she has provided accurate information about their dog(s) on the **Customer Information form**. Furthermore, the owner has read, understands and agrees to the terms of Canine Connections' **Master Contract** and **Policies and Rules** document

Signature \_\_\_\_\_ Date \_\_\_\_\_

Info@canineconnectionsvp.com



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## **Canine Connections—Policies and Rules**

Canine Connections implements the following Policies and Rules to provide a safe, healthy, comfortable and fun environment for all of our guests. Signature on the Master Contract indicates that the owner has read and agrees to the Policies and Rules contained herein.

### **EVALUATION**

An evaluation is required prior to the first daycare or lodging stay. We will give you our honest opinion of your dog's experience, and if he/she demonstrated signs of stress, aggression or other potentially problematic behaviors. We will inform you if Canine Connections is a good fit for your dog. If we don't see your dog for 14 or more months, a re-evaluation may be required.

### **LEASHES IN THE LOBBY**

Your dog should be on a leash upon entering or exiting Canine Connections' lobby. Dogs get excited, seek attention and can have abrupt reactions as they arrive or depart. Our priority is the safety of our clients, both dog and human and as such, we ask that you be aware of the surroundings and control your dog accordingly.

### **COLLARS**

Collars are required for all dogs. Nylon, leather or material other than a choke or prong collar is expected while dogs are in playgroup.

### **HOLIDAYS**

**Holiday rates** are applied on the following days: Spring Break – Christmas Break (District 44,45,48, 87, 88 & 203), Memorial Day Weekend, Easter Weekend, July 4th, Labor Day Weekend, Thanksgiving Holiday Period, Christmas / New Years Holiday Period.

### **RESERVATIONS**

We encourage customers to make boarding reservations as soon as possible, especially through the major holiday periods. Customers are encouraged to make daycare reservations at least a day in advance.

### **DEPOSITS & CANCELLATIONS**

A deposit is required for all holiday boarding reservations. Canine Connections reserves the right to collect boarding deposits for new customers, or those that have had recurring cancellations. Please provide at least 1 day notice of cancellation for non-holiday boarding reservations. Please provide at least 5-day notice of cancellation for a holiday boarding reservation. Deposits are non-refundable if a holiday reservation is cancelled with less than 5-day notice.

### **BOARDING GUESTS**

Please bring your dog's own food. A nominal fee will apply if Canine Connections supplies his/her meals. Canine Connections can provide beds, linens and other canine comforts so it is not required that these items be brought from home unless you feel your pet would like them. Please label your dog's belongings. We cannot guarantee that toys, bedding and other items will be returned in the exact condition in which they arrived.

### **DAYCARE GUESTS**

Please reserve daycare services at least a day in advance whenever possible. Recurring daycare reservations are welcome however, if two consecutive days are missed without notification, future recurring reservations will be cancelled. All "Daycare Packages" are valid for one year from date of purchase. Unused days on a multi-day package are non-refundable.

### **MEDICATION**

We are happy to administer medication to your dog. All medication should be clearly marked with your dog's name, the name of the medication, the frequency and the required dosage.

### **FAILURE TO PICK-UP**

If a dog's owner cannot be contacted and a dog is not picked up within 2 days of the scheduled pick-up date, the dog will be considered abandoned.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_



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## Health and Temperament Agreement

Dog's Name \_\_\_\_\_

1. I understand that I am solely responsible for any harm caused by my dog(s) while my dog(s) are attending Canine Connections and agree to pay any medical expenses for any dog(s) that is(are) harmed by the fault of my dog(s).
2. I further understand and agree that in admitting my dog(s), Canine Connections has relied on my representation that my dog(s) is/are in good health and have not harmed or shown aggression or threatening behavior towards any person or any other dog.
3. I further understand and agree that Canine Connections and their staff and volunteers, will not be liable for any problems that develop provided reasonable care and precautions are followed, and I hereby release them of any liability of any kind arising from my dogs(s) attendance and participation at Canine Connections.
4. I further understand and agree that any problems that develop with my dog(s) will be treated as deemed best by staff and volunteers of Canine Connections in their sole discretion, and that I assume full financial responsibility for any and all expenses involved.

I certify that I have read and understand the rules and regulations set forth on the preceding page and that I have read and understand this agreement. I agree to abide by the rules and regulations and accept all the terms, conditions and statements of this agreement.

Signature of owner: \_\_\_\_\_

Date: \_\_\_\_\_

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## Behavior

Does your dog act afraid of any specific items or noises? \_\_\_\_\_

Is your dog crate trained? \_\_\_\_\_

How does your dog react to strangers coming into your yard? \_\_\_\_\_

Are there any kinds of dogs your dog automatically fears, likes or dislikes?  
\_\_\_\_\_

How does your dog react to puppies? \_\_\_\_\_

Has your dog ever:

Growled at someone? Yes  No  Describe the circumstances: \_\_\_\_\_  
\_\_\_\_\_

Bitten someone? Yes  No  Describe the circumstances: \_\_\_\_\_  
\_\_\_\_\_

Does your dog have any problems in the following areas:

Mouthiness: \_\_\_\_\_ Housetraining: \_\_\_\_\_ Barking: \_\_\_\_\_

Jumping: \_\_\_\_\_ Other: \_\_\_\_\_

Has your dog ever growled or snapped at anyone who has taken his/her food or toys away from him/her? \_\_\_\_\_

Has your dog ever shared his/her food with another animal? \_\_\_\_\_

What kind of toys does your dog prefer? \_\_\_\_\_

Does your dog play with other dogs? \_\_\_\_\_

Has your dog ever had any formal obedience training? Yes  No  If yes, when and where?  
\_\_\_\_\_

What commands does your dog know? \_\_\_\_\_  
\_\_\_\_\_

Other comments you feel might be helpful \_\_\_\_\_  
\_\_\_\_\_

How did you hear about Canine Connections? \_\_\_\_\_

***Thank you for taking the time to fill out the personality profile. By answering the questions, you have helped us get to know your dog's personality so we can make this a comfortable, enjoyable, safe visit for your dog.***





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## MEDICAL TREATMENT AUTHORIZATION

I, the undersigned owner of \_\_\_\_\_, my dog, do hereby authorize and consent to such medical services or care which in the sole judgment of Canine Connections is necessary or appropriate for my dog, including the selection of veterinary personnel and facilities and the transfer of my dog to such facilities. I authorize and consent to all emergency, surgical, diagnostic, and corrective treatment and procedures deemed by duly licensed veterinarians to be necessary for the life, health and well-being of my dog. It is understood that reasonable efforts shall be made to contact the undersigned prior to rendering treatment to my dog, but I agree that necessary treatment shall not be withheld if the undersigned cannot be reached.

It is understood and agreed that I will be financially responsible for any and all medical and transportation expenses incurred on behalf of my dog. It is further understood and agreed that Canine Connections and the selected provider of veterinary services may charge my credit card listed below for the full cost of said veterinary, transportation, and related medical services.

### CREDIT CARD INFO:

**TYPE:** VISA / MASTERCARD / DISCOVER / AMEX

**CREDIT CARD NUMBER:** \_\_\_\_\_

**EXPIRATION DATE:** \_\_\_\_/\_\_\_\_ CSC Number (last 3 digits on back of card)\_\_\_\_\_  
Month / Year

**Name as on card:** \_\_\_\_\_

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

[Info@canineconnectionsvp.com](mailto:Info@canineconnectionsvp.com)